

本隐私政策将对您在使用 OneTrust 时永恒力（以下称“我们”）将如何使用和保护您的个人数据和隐私作出说明，请在使用我们的产品或服务前仔细阅读并了解。

This privacy policy will explain how Jungheinrich (hereinafter referred to as "we") will use and protect your personal data and privacy when you use OneTrust. Please read and understand it carefully before using our products or services.

一、我们收集个人信息的方式 **How we collect personal data**

为了管理营销同意，我们使用提供商 OneTrust Technology Limited（82 St John St, Farrington, London EC1M 4JN, UK）的基于互联网的服务，以确保我们能够获取并管理您对个人数据处理的同意根据中国现行有效的与个人信息保护相关的法律、法规等规定。

OneTrust 使我们能够透明且高效地处理您的隐私偏好。在每份新闻通讯的末尾，您都会找到相应的目标链接来管理您的营销同意。或者，您可以通过网页脚中的链接访问它。您可以在此处选择授予或撤回您的同意以及调整您的数据保护设置。

For the management of marketing consents, we use the internet-based service of the provider OneTrust Technology Limited, 82 St John St, Farrington, London EC1M 4JN, UK, to ensure that we can obtain and manage your consent to the processing of personal data in accordance with China's current effective laws, regulations and other provisions related to personal data protection. OneTrust allows us to be transparent and efficient with your privacy preferences. At the end of each newsletter you will find a corresponding target link to manage your marketing consents. Alternatively, you can access this via the link in the footer of the website. There you have the option of granting or withdrawing your consent and adjusting your data protection settings.

您有权并可以选择随时从时事通讯邮件列表中退订。请注意，OneTrust 代表我们作为第三方提供商，并根据我们的指示和中国现行有效的与个人信息保护相关的法律、法规等规定处理您的个人数据。我们已采取适当的安全措施来保护您的数据并防止未经授权的访问、丢失或滥用。

You have the right and the option to unsubscribe from the newsletter mailing list at any time. Please note that OneTrust acts as a third-party provider on our behalf and processes your personal data in accordance with our instructions and China's current effective laws, regulations and other provisions related to personal data protection. We have taken

appropriate security measures to protect your data and prevent unauthorised access, loss or misuse.

二、我们收集哪些个人信息 **What personal data we collect**

在 OneTrust 软件的帮助下，我司收集电子邮箱、姓名、Marketo 登录账号及 C4C 登陆账号，以便确保我们能够获取并管理您对个人数据处理的同意。

With the help of OneTrust, we collect data about email address, personal name, Marketo-ID and C4C-ID in order to ensure that we can obtain and manage your consent to the processing of personal data.

三、我们如何使用您的个人信息 **How we process your personal data**

我司将出于信息和广告目的存储和使用您的数据。您将来会收到根据您的兴趣量身定制的时事通讯。

We store and use your data for information and advertising purposes. You will receive newsletters tailored to your interests in the future.

四、我们如何委托处理、转让、公开披露您的个人信息 **How we entrust the third-party to process, transfer and disclose your personal data**

（一）如我们委托合作方处理您的个人信息，我们将会与合作方约定委托处理的目的、期限、处理方式、个人信息的种类、保护措施以及双方的权利和义务等，并对合作方的个人信息处理活动进行监督。我们目前委托处理个人信息的合作方为营销许可管理供应商 OneTrust Technology Limited。

If we entrust our partner to process your personal data, we will agree with our partner on the purpose, period, processing methods, types of personal data, protection measures, rights and obligations of both parties, etc., and we will also supervise personal data processing activities of our partner. The partner we currently entrust to process personal data is OneTrust Technology Limited, supplier of management of marketing consents.

（二）我们不会将您的个人信息转让给任何公司、组织和个人，但以下情形除外：

We will not transfer your personal data to any company, organization or individual, except in the following circumstances:

1. 在获取明确同意的情况下转让：获得您的明确同意后，我们会向其他方转让您的个人信息；
2. 在涉及合并、收购或破产清算时，如涉及到个人信息转让，我们会向您告知接收方的名称或姓名，并要求接收方继续受本隐私政策的约束。
3. 如接收方变更本隐私政策中约定的个人信息处理目的、处理方式，我们将要求接收方重新获取您的授权同意。

1. Transfer with explicit consent: we will not transfer your personal data to any other parties unless obtaining your explicit consent;

2. When a merger, acquisition or bankruptcy liquidation is involved, if the transfer of personal data is involved, we will inform you of the name of the recipient and require the recipient to continue to be bound by this privacy policy.

3. If the recipient changes the purpose and method of processing personal data agreed in this privacy policy, we will require the recipient to obtain your authorization and consent again.

（三）我们仅会在下列情形下，公开披露您的个人信息：

We will only disclose your personal data under the following circumstances:

1. 获得您明确同意后；
2. 基于法律的披露；
3. 在法律、法律程序、诉讼或政府主管部门强制性要求的情况下，我们可能会公开披露您的个人信息。

如需公开您的个人信息，我们会采用行业内标准的安全保护措施和手段保护您的个人信息安全。

1. obtaining your prior explicit consent;

2. disclosing according to laws:

3. We may disclose your personal data in the event of legal, legal proceedings, litigation or mandatory requirements from government authorities.

If it's necessary to disclose your personal data, we will adopt industry standard security protection measures to protect the security of your personal data.

（四）依法豁免征得您的授权同意的情形 Legal exemptions of obtaining your authorization and consent

在以下情形下，合作方使用、或我们转让、公开披露您的个人信息无需事先征得您的授权同意：

1. 为订立、履行我们与您签署的合同所必需；
2. 为履行法定职责或者法定义务所必需；
3. 为应对突发公共卫生事件，或者紧急情况下为保护自然人的生命健康和财产安全所必需；
4. 为公共利益实施新闻报道、舆论监督等行为，在合理的范围内处理个人信息；
5. 依照《中华人民共和国个人信息保护法》规定在合理的范围内处理个人自行公开或者其他已经合法公开的个人信息；
6. 法律、行政法规规定的其他情形。

Under the following circumstances, obtaining your prior authorization and consent for our partner to use or us to transfer or publicly disclose your personal data is not required:

1. where it is necessary for the conclusion or performance of a contract between us;
2. where it is necessary for the performance of statutory duties or statutory obligations;
3. where it is necessary for the response to a public health emergency or for the protection of the life, health and property safety of a natural person in an emergency;
4. where such acts as news reporting and supervision by public opinions are carried out for the public interest, and the handling of personal data is within a reasonable scope;
5. where it is necessary to handle the personal data disclosed by the individual concerned or other personal data that has been legally disclosed within a reasonable scope in accordance with Personal data Protection Law of the PRC;
6. Other circumstances stipulated by laws and administrative regulations.

五、保护您的隐私 **To protect your privacy**

我们已使用符合业界标准的安全防护措施保护您提供的个人信息，防止数据遭到未经授权访问、公开披露、使用、修改、损坏或丢失。我们会采取一切合理可行的措施，保护您的个人信息。例如，我们使用加密技术来保证数据的机密性，使用保护机制来防止攻击，使用访问控制机制来只允许授权访问您的个人数据。我们还对员工进行数据安全与隐私保护培训，提高员工对个人数据保护的意识。我们不对任何非因我们导致的对您的个人数据的未授权访问、披露、使用、损坏或丢失承担法律责任。我们致力于保护您的个人数据，但请注意任何安全措施都无法做到万无一失。

We have taken industry-standard security measures to protect the personal data you provide, preventing unauthorized access, public disclosure, use, modification, damage or loss. We will take all reasonably feasible measures to protect your personal data. For instance, we use encryption technology to ensure data confidentiality, protection mechanisms to prevent attacks, and access control mechanisms to allow only authorized access to your personal data. We also conduct data security and privacy protection training for employees to improve their awareness of personal data protection. We are not legally responsible for any unauthorized access, disclosure, use, damage or loss of your personal data not caused by us. We are committed to protecting your personal data, but please note that no security measures are foolproof.

我们已经取得了以下认证：ISO27001。

We have achieved the following certification: ISO27001.

我们会采取一切合理可行的措施，确保未收集无关的个人信息。我们只会在达成本隐私政策所述目的所需的最短期限内保留您的个人信息，除非需要延长保留期或受到法律的允许。

We will take all reasonably practicable measures to ensure that no irrelevant personal data is collected. We will only retain your personal data for the minimum period necessary to fulfill the purposes described in this Privacy Policy, unless a longer retention period is required or permitted by law.

互联网环境并非百分之百安全，我们将尽力确保或担保您发送给我们的任何信息的安全性。如果我们的物理、技术、或管理防护设施遭到破坏，导致信息被非授权访问、公开披露、篡改、或毁坏，导致您的合法权益受损，我们将承担相应的法律责任。

The Internet environment is not 100% safe, and we will do our best to ensure or guarantee the security of any data you send to us. If our physical, technical, or management protection facilities are damaged, resulting in unauthorized access, public disclosure, tampering, or destruction of data, resulting in damage to your legitimate rights and interests, we will bear corresponding legal liability.

如果不幸发生个人信息安全事件，我们将按照法律法规的要求，及时向您告知：安全事件的基本情况 and 可能的影响、我们已采取或将要采取的处置措施、您可自主防范和降低风险的建议、对您的补救措施等。我们将及时将事件相关情况以邮件、信函、电话、推送通知等方式告知您，难以逐一告知个人信息主体时，我们会采取合理、有效的方式发布公告。同时，我们还将按照监管部门要求，主动上报个人信息安全事件的处置情况。

If a personal data security incident unfortunately occurs, we will promptly inform you the following matters in accordance with laws and regulations:

the basic situation and possible impact of the security incident, the handling measures we have taken or will take, and suggestions for you to prevent and reduce risks on your own, remedial measures for you, etc. We will promptly notify you of the incident-related information through emails, letters, phone calls, push notifications, etc. If it is difficult to notify the personal data subjects one by one, we will issue announcements in a reasonable and effective manner. Meanwhile, we will also proactively report the handling of personal data security incidents in accordance with the requirements of regulatory authorities.

六、您对您的个人信息享有的权利 **Your rights in relation to your personal data**

(一) 您可以访问和控制您的个人信息 **You can access and control your personal data**

在适用法律要求的范围内，您将享有以下权利：

访问您向我们提供的关于您的个人信息数据以及要求我们更正该数据中的不准确之处。

To the extent required by applicable law, you will have the following rights:

Access your personal data you have provided to us and request us to correct any inaccuracies.

(二) 您可以要求删除您的个人信息 **You can require us to delete your personal data**

在以下情形中，您可以向我们提出删除个人信息的请求：

1. 如果我们处理个人信息的行为违反法律法规；
2. 如果我们收集、使用您的个人信息，却未征得您的同意；
3. 如果我们处理个人信息的行为违反了与您的约定；
4. 如果您不再使用我们的产品或服务，或您取消了订阅；
5. 如果我们不再为您提供产品或服务。

You can make a request to delete personal data under the following circumstances:

1. If our processing of personal data violates laws and regulations;
2. If we collect and use your personal data without your consent;
3. If our processing of personal data violates our agreement with you;
4. If you no longer use our products or services, or you cancel your subscription;
5. If we no longer provide products or services to you.

若我们决定响应您的删除请求，我们还将同时通知从我们获得您的个人信息的实体，要求其及时删除，除非法律法规另有规定，或这些实体另行获得您的授权。

If we decide to respond to your deletion request, we will also notify the entities that obtained your personal data from us and require them to delete it promptly, unless otherwise provided by laws and regulations, or these entities have otherwise obtained your authorization.

（三）您可以随时取消订阅，撤销同意 you can cancel subscription or withdraw your consent at any time

您有权并可以选择随时从时事通讯邮件列表中退订或者发送电子邮件至 info@jungheinrich.cn 提出取消要求从而取消订阅。

You have the right and the option to unsubscribe from the newsletter mailing list at any time. Or you can send an email to info@jungheinrich.cn with the unsubscribe request.

（四）您可以获取您的个人信息副本 You can obtain the copy of your personal data

您有权获取您的个人信息副本，您可以通过本文件中“联系我们”章节中所述的联系方式与我们联系，一般我们会在三十（30）天内或法律法规规定的期限内予以反馈。

You have the right to obtain the copy of your personal data. You can contact us through the contact information described in the "Contacting" Chapter hereof, and generally we will get back to you within thirty (30) days or the period specified by laws and regulations.

（五）您反对处理您个人数据的方法 You objection on the processing of your personal data

如您是根据某项合法权益而反对处理您的个人数据，则请联系您当地的数据保护主管机构来确定相关的法律依据并相应调整。您可以通过以下网站获取与中国数据保护机构联系的信息：

中华人民共和国国家互联网信息办公室 (<http://www.cac.gov.cn/>)

In case you are relying on legitimate interest, please contact your local data privacy coordinator to determine the applicable legal basis and adjust accordingly. You can obtain information on contacting the national data protection authority via the following website:

Cyberspace Administration of China (<http://www.cac.gov.cn/>)

原则上，我们在中华人民共和国境内收集和产生的个人信息，会传输至 OneTrust 的服务器，并存储于该服务器中。如数据在美国境内处理（如为维护和支持而处理数据），则适用欧洲标准合同条款，同时也将遵守中国相关法律、法规。

In principle, the personal data collected and generated in PRC will be transferred to and stored in OneTrust's server. In the event that data is nevertheless processed in the USA, for example for maintenance and support, the European standard contractual clauses and shall comply with the laws and regulations of PRC.

七、本隐私政策如何更新 Privacy Policy Update

我们保留随时更新本隐私政策的权利。未经您明确同意，我们不会削减您按照本个人信息保护声明所应享有的权利。本隐私政策更新后，我们将通过在永恒力官网显著位置提示或向您推送消息或以其他方式提醒您，以便您及时了解本隐私政策的最新版本。我们还会将本隐私政策的旧版本存档，供您查阅。

We reserve the right to update this Privacy Policy at any time. Without your explicit consent, we will not reduce your rights under this Personal Data Protection Statement. After this Privacy Policy is updated, we will notify you in an obvious position on Jungheinrich's official website, by messages or in other ways to remind you so that you can be keep informed of the latest version of this Privacy Policy. We will also keep previous versions of this Privacy Policy on file for your review.

八、我们如何处理不满十四周岁未成年人的个人信息 How we deal with personal data of minors under the age of fourteen

不满十四周岁的未成年人使用我们的服务前应取得监护人的同意。如您为不满十四周岁的未成年人，在使用我们的服务前，应在监护人的指导下共同阅读本隐私政策且应在监护人明确同意和指导下使用我们的服务并提交个人信息。我们根据中国相关法律法规的规定保护不满十四周岁未成年人的个人信息，只会在法律法规允许、监护人明确同意或保护您的权益所必要的情况下收集、使用或公开披露不满十四周岁未成年人的个人信息。

Before using our services, the minors under the age of fourteen shall obtain the consent of their guardian. If you are a minor under the age of fourteen, you should read this Privacy Policy under the guidance of your guardian and use our services and submit personal data under the explicit consent and guidance of your guardian. We protect personal data of the minors under the age of fourteen in accordance with the laws and regulations of PRC. Unless otherwise

permitted by laws and regulations, with the explicit consent of a guardian or necessary to protect your rights and interests, we will not collect, use or disclose the personal data of minors under the age of fourteen.

若您是不满十四周岁的未成年人的监护人，当您对您所监护的不满十四周岁的未成年人的个人信息有相关疑问时，您可以通过本隐私政策公布的联系方式与我们沟通解决。如果我们发现在未事先获得可证实的监护人同意的情况下收集了不满十四周岁未成年人的个人信息，则会设法尽快删除相关数据。

If you are the guardian of a minor under the age of fourteen and you have any question regarding the personal data of the minor under the age of fourteen under your guardianship, you may communicate with us via the contact information listed in this Privacy Policy. If we find that we have collected personal data from minors under the age of fourteen without the verified prior consent of the guardian, we will try to delete such data promptly.

九、联系我们 **Contacting**

如果您对本个人信息保护政策有任何疑问、意见或建议，通过以下方式与我们联系：

发送电子邮件至：info@jungheinrich.cn

If you have any questions, comments or suggestions about this Personal Data Protection Policy, please contact us via the following method:

send an email to info@jungheinrich.cn

一般情况下，我们将在三十（30）天内回复。但在与个人信息有关的如下情况下，我们将无法回复您的请求：

1. 与我们履行法律法规规定的义务相关的；
2. 与国家安全、国防安全直接相关的；
3. 与公共安全、公共卫生、重大公共利益直接相关的；
4. 与刑事侦查、起诉、审判和执行判决等直接相关的；
5. 有充分证据表明您存在主观恶意或滥用权利的；
6. 出于维护您或其他个人的生命、财产等重大合法权益但又很难得到本人授权同意的；
7. 响应您的请求将导致您或其他个人、组织的合法权益受到严重损害的；

8. 涉及商业秘密的。

Generally, we will get back to you within thirty (30) days. However, we will not be able to respond to your request under the following circumstances related to personal data:

1. where it is relevant to our performance of obligations stipulated in laws and regulations;
2. where it is directly related to national security and national defense security;
3. where it is directly related to public safety, public health, and major public interests;
4. where it is directly related to criminal investigation, prosecution, trial and execution of judgments;
5. where it has sufficient evidence to indicate that you have subjective malice or abused your rights;
6. where it is to protect your or other individuals' life, property and other major legitimate rights and interests but it is difficult to obtain the individuals' authorization and consent;
7. where responding to your request will cause serious damage to the legitimate rights and interests of you or other individuals or organizations;
8. where it is involving trade secrets.